

UCDSB TIPS & TRICKS FOR LEARNING AT HOME



Please consider these recommendations from the UCDSB IT Department. We know everyone's situation is different, but these suggestions may help with some common tech issues:

General Internet Tips...

- Find a place to work that has good internet signal strength (near the router/modem)
- Use Google Chrome or Firefox as your default internet browser. If something doesn't open, consider trying a different browser
- Regularly 'Clear Browser History' to help things run more efficiently

Internet troubles while using Microsoft Teams? Try to...

- Limit the use of internet for other purposes (Netflix, Youtube, Video Games, etc...) by other people while learners are online
- Limit your use of video during MS Teams meetings. Where possible, participate with audio only
- Download the Teams App (don't watch through the web version)

Usernames & Passwords...

- Have each student record their usernames and passwords for all programs in a secure location and support them in independently logging into accounts
- Use an Incognito & InPrivate windows to help manage multiple people using a shared device

